# Clearview Cost-effective HD IR Waterproof Fixed Network Camera User's Manual

## Welcome

Thank you for purchasing our network camera!

This user's manual is designed to be a reference tool for your system.

Please read the following safeguard and warnings carefully before you use this series product!

Please keep this user's manual well for future reference!

## **Important Safeguards and Warnings**

## 1. Electrical safety

All installation and operation here should conform to your local electrical safety codes.

The power shall conform to the requirement in the SELV (Safety Extra Low Voltage) and the Limited power source is rated 12V DC in the IEC60950-1. (Refer to general introduction) **Please note: Do not connect these two power supplying sources to the device at the same time; it may result in device damage!** 

We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation.

We are not liable for any problems caused by unauthorized modification or attempted repair.

## 2. Transportation security

Heavy stress, violent vibration or water splash are not allowed during transportation, storage and installation.

#### 3 . Installation

Do not apply power to the camera before completing installation.

Please install the proper power cut-off device during the installation connection.

Always follow the instruction guide the manufacturer recommended.

### 4. Qualified engineers needed

All the examination and repair work should be done by the qualified service engineers.

We are not liable for any problems caused by unauthorized modifications or attempted repair.

#### 5 . Environment

This series network camera should be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc.

Please keep it away from the electromagnetic radiation object and environment.

Please make sure the CCD (CMOS) component is out of the radiation of the laser beam device.

Otherwise it may result in CCD (CMOS) optical component damage.

Please keep the sound ventilation.

Do not allow the water and other liquid falling into the camera.

Thunder-proof device is recommended to be adopted to better prevent thunder.

The grounding studs of the product are recommended to be grounded to further enhance the reliability of the camera.

#### 6. Daily Maintenance

Please shut down the device and then unplug the power cable before you begin daily maintenance work.

Do not touch the CCD (CMOS) optic component. You can use the blower to clean the dust on the lens surface.

Always use the dry soft cloth to clean the device. If there is too much dust, please use the water to dilute the mild detergent first and then use it to clean the device. Finally use the dry cloth to clean the device.

Please put the dustproof cap to protect the CCD (CMOS) component when you do not use the camera. Dome enclosure is the optical component, do not touch the enclosure when you are installing the device or clean the enclosure when you are doing maintenance work. Please use professional optical clean method to clean the enclosure. Improper enclosure clean method (such as use cloth) may result in poor IR effect of camera with IR function.

#### 7. Accessories

Be sure to use all the accessories recommended by manufacturer.

Before installation, please open the package and check all the components are included.

Contact your local retailer ASAP if something is broken in your package.

Accessory Name	Amount
Network Camera Unit	1
Quick Start Guide	1
CD	1
Installation Accessories Bag	1

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## 1 General Introduction

### 1.1 Overview

This series network camera integrates the traditional camera and network video technology. It adopts video data collection, transmission together. It can connect to the network directly without any auxiliary device.

This series network camera uses standard H.264 video compression technology, which maximally guarantees the video quality.

It supports the IR night vision function. In the night environments, the device can use the IR light to highlight the object which is suitable for the surveillance function in the low illumination environments. The waterproof design conforms to the IP 66 level. It has the sound waterproof function suitable for use in the outdoor environments.

It can be used alone or used in a network area. When it is used lonely, you can connect it to the network and then use a network client-end. Due to its multiple functions and various uses, this series network camera is widely used in many environments such office, bank, road monitor and etc.

### 1.2 Features

User Management	<ul> <li>Different user rights for each group, one user belongs to one group.</li> <li>The user right shall not exceed the group right.</li> </ul>						
Storage Function	<ul> <li>Support central server backup function in accordance with your configuration and setup in alarm or schedule setting</li> <li>Support record via Web and the recorded file are storage in the client-end PC.</li> <li>Support network storage function such as FTP.</li> </ul>						
Network Monitor	<ul> <li>Network camera supports one-channel video data transmit to network terminal and then decode. Delaying time is within 270ms (network bandwidth support needed)</li> <li>Max supports 20 connections.</li> <li>Adopt the following video transmission protocol: HTTP, TCP, UDP, MULTICAST, RTP/RTCP, RTSP and etc.</li> <li>Support web access.</li> </ul>						
Network Management	<ul> <li>Realize network camera configuration and management via Ethernet.</li> <li>Support device management via web or client-end.</li> </ul>						
Power	<ul> <li>External power adapter DC 12V.</li> <li>Support PoE.</li> <li>Warning!</li> <li>Do not connect these two power supplying sources to the device at the same time; it may result in device damage!</li> </ul>						
Assistant Function	<ul> <li>Log function</li> <li>Support system resource information and running status real-time display.</li> <li>Day/Night mode auto switch.</li> <li>Support picture parameter setup such as electronic shutter and gain setup.</li> <li>Support motion detect.</li> <li>Backlight compensation: screen auto split to realize backlight compensation to adjust the bright.</li> <li>Support video watermark function to avoid vicious video modification.</li> </ul>						

- Built-in IR light. Support IR night vision.
  The enclosure conforms to the IP 66 protection. Has the waterproof function.

# 1.3 Specifications

Please refer to the following sheet for network camera performance specification.

Model Parameter		IP-72 Series			
Ó	Main Processor	TI Davinci high performance DSP			
yst	os	Embedded LINUX			
System	System Resources	Support real-time network, local record, and remote operation at the same time.			
	User Interface	Remote operation interface such as WEB, DSS, PSS			
	System Status	Bit stream statistics, log, and software version.			
≤	Image Sensor	1/3-inch CMOS			
Video Parameter	Pixel	1280(H)*960(V)			
P	Day/Night	Support color to black			
arar	Gain Control	Fixed/Auto			
net	White Balance	Manual/Auto			
er	BLC	Off/BLC/WDR (1-100)/HLC(anti-flicker is outdoor and is valid only when exposure mode is auto with range 1-100)			
	Exposure Mode	Manual/Auto PAL: It ranges from 1/3 to 1/10000 NTSC: It ranges from 1/4 to 1/10000			
	Video Compression Standard	H.264/ H.264H/ H264B /MJPEG			
	Video Frame Rate	PAL:  Main stream(1280*960@15fps), extra stream, (352*288@15fps))  Main stream (1280*720@25fps), extra stream (352*288@25fps)  NTSC:  Main stream (1280*960@15fps), extra stream (352*240@15fps) Main stream (1280*720@30fps), extra stream (352*240@30fps)			
	Video Bit Rate	H.264:56Kbps-6144Kbps, H.264H 16Kbps-6144Kbps, H.264B 56Kbps-6144Kbps. MJPEG is adjustable and bit rate is adjustable. Support customized setup.			
	Video Flip	Support mirror. Support flip function.			
	Snapshot	Max 1f/s snapshot. File extension name is JPEG.			
	Privacy Mask	Supports max 4 privacy mask zones			
	Video Setup	Support parameter setup such as bright, contrast.			
	Video Information	Channel title, time title, motion detect, camera masking.			
	Lens	3.6mm, 6mm, 8mm. Fixed focus.			
	Lens Interface	M12. Lens is the default accessories			

Video	Motion Detect	396 (18*22) detection zones; sensitivity level ranges from 0 to 100; area threshold ranges from 0-100. Activation event: video storage, image snapshot, log, email function and etc.			
Record and Backup	Record Priority	Manual>Video detect>Schedule			
ord	Storage Management	Support display local storage status			
Net	Wire Network	1- channel wire Ethernet port, 10/100 Base-T Ethernet			
Network	Network Protocol	Standard HTTP, TCP/IP, ARP, IGMP, ICMP, RTSP, RTP, UDP, RTCP, SMTP, FTP, DHCP, DNS, DDNS, PPPOE, UPNP, NTP, Bonjour, SNMP.			
	Remote Operation	Monitor, system setup, file download, log information, maintenance, upgrade and etc			
Restore Defau Setup		Reset button			
	IR light	IR light 20-30M.			
	Power	DC12V power and PoE.			
Gene	Power Consumption	6W MAX			
General Parameter	Working Temperature	-10℃~+60℃			
aramo	Working Humidify	10%~90%			
etei	Dimensions(mm)	62.9*64.3*146.8			
_	Weight	370G (Excluding box)			
Installation		Support bracket installation			

# 1.4 Factory Default Setup

Please refer to the following sheet for factory default setup information.

Set	un	Item	Default Setup	
OCI	чР		IP-72 Series	
င္လ	င္ပ	Config File	Normal	
Camera	ndi	Brightness	50	
ğ	Conditions	Contrast	50	
	S	Saturation	50	
		Sharpness	50	
		Anti-flicker	Outdoor	
		Exposure Mode	Auto	
		Profile	Auto	
		Day&night	Auto	

Setu	n	Item			Default Setup
					IP-72 Series
		BLC Mode			Off
		Mirror			Off
		Flip			Off
		Profile Management			Normal
	Video	Video bit stream		Bit stream type	General
	0	o b <u>i</u>		Encode mode	H.264
		t str		Resolution	720P (1280*720)
		eam		Frame Rate (FPS)	PAL: 25 NTSC:30
			Main Stream	Bit Rate Type	CBR
			Circum	Recommende d Bit	PAL:1536-6124 Kb/S NTSC:2048-6144Kb/S
				Bit Rate	4096
				I Frame	PAL:50
				interval	NTSC:60
				Watermark character	DigitalCCTV
			Sub Stream	Enable	Enable
				Bit stream type	General
				Encode mode	H.264B
				Resolution	CIF(352*288/352*240)
				Frame Rate (FPS)	PAL: 25 NTSC:30
				Bit Rate Type	CBR
				Recommend ed Bit	192-1024Kb/S
				Bit Rate	512
				I Frame interval	PAL:50 NTSC:60
				Snapshot Type	General
		Caanaha	Ima		720P (1280*720)
		Snapsho	N	Quality	Better
			Bit Rate		Main stream
				Interval	1s
		Video Ov	verlav	Privacy Mask	Disable
		Video Overlay		Channel Title	Enable

Sat	etup Item			Default Setup
Jei	ир			IP-72 Series
			Time Title	Enable
		Path	Snapshot Path	C:\PictureDownload
			Record Path	C:\RecordDownload
2	2		Host Name	IPC
- A (1)			Ethernet Card	Wire(Default)
=	\$		Mode	Static
			Mac Address	Device MAC address when it is shipped out of the factory
			IP Version	IPV4
			IP Address	192.168.1.108
			Subnet Mask	255.255.255.0
		TCP/IP	Default Gateway	192.168.1.1
			Preferred DNS	8.8.8.8
			Alternate DNS	8.8.8.8
			Enable ARP/Ping set device IP address service	Enable
		Connection	Max Connection	10
			TCP Port	37777
			UDP Port	37778
			HTTP Port	80
			RTSP Port	554
			HTTPs On	Disable
			HTTPs Port	443
			Enable	Disable
		PPPoE	Username	none
			Password	N/A
			Server Type	Disable, CN99 DDNS
		DDNS	Server Address	www.3322.org
			Domain Name	none
			Username	none
			Password	***
		1	1	1

Setup	Item			Default Setup	
Octup				IP-72 Series	
	Update Period		Update Period	10 minutes	
	IP Filter		Trusted Sites	s Disable	
			SMTP Server	none	
			Port	25	
			Anonymity	Disable	
			Username	anonymity	
			Password	***	
			Sender	none	
	SMTP(Em	ail)	Authenticatio n	none	
			Title	IPC Message	
			Attachment	Enable	
			Mail Receiver	N/A	
			Interval	0 Second	
			Health Mail	Disable, interval=60 Seconds	
	UPnP		Enable UPnP	Disable	
			SNMP Port	161	
			Read Community	public	
	011145		Write Community	private	
	SNMP		Trap Address	N/A	
			Trap Port	162	
			SNMP v1	Disable	
			SNMP v2	Disable	
			SNMP v3	Disable	
	Bonjour		Enable	Enable	
	Dongoui	1	Server Name	"SN". It depends on the device.	
			Enable	Enable	
	Multicast	Main Stream Multicast	Multicast Address	239.255.42.42	
			Port	36666	
			Enable	Disable	
		Extra Stream	Multicast Address	239.255.42.42	
			Port	36667	
	IEEE802		Enable	Disable	

Setup	Item			Default Setup
Octup	ILGIII			IP-72 Series
			Authenticatio n	PEAP
			Username	None
			Password	***
	QoS		Real-time Monitor	0
			Command	0
EV.	\\i		Enable	Disable
Event	deo		Anti-dither	5 seconds
	Video detect	Motion Detect	Record	Enable
	ect	Wollon Detect	Record Delay	10 seconds
			Send Email	Disable
			Snapshot	Disable
			Enable	Disable
		Video	Record Channel	Enable
		Masking	Record Delay	10 seconds
			Send Email	Disable
			Snapshot	Disable
	Abnormity	Disconnection	Enable	Disable
			Record	Enable
			Record Delay	10 seconds
		IP Conflict	Enable	Disable
			Record	Enable
			Record Delay	10 seconds
Storage	Sche	Holiday Schedule	Record	Disable
ge	dule		Snapshot	Disable
	De		Enable	Disable
	Destination		Server Address	N/A
	on n	FTP	Port	21
		1 11	User Name	anonymity
			Password	N/A
			Remote Directory	share
	Record Control		Pack Duration	8 minutes
			Pre-event Record	5 seconds
			Disk Full	Overwrite
			Record Mode	Automatic

Setup	Item			Default Setup
Octup	iteiii			IP-72 Series
			Record Stream	Main Stream
S	ဂ္ဂ		Device Name	Device factory SN
System	General	Local Host	Language	English
3	<u>ਕ</u>	Local Front	Video Standard	PAL
			Date Format	Y-M-D
			Time Format	24H
			Time Zone	GMT+08:00
		Date and time	Current Time	Sync
			DST Enable	Disable
			DST Type	Date
			Start Time	00:00:00 January 1 <sup>st</sup>
			End Time	00:00:00 January 2 <sup>nd</sup>
			Synchronize with NTP	Disable
			NTP Server	clock.isc.org
			Port	123
			Update Period	10 minutes
	Account  Auto Maintenance		Anonymous Login	Disable
			Auto Reboot	Enable, Tuesday 02:00
			Auto Delete Old Files	Disable

## 2 Structure

## 2.1 Multiple-function Combination Cable

You can refer to the following figure for multiple-function combination cable information. See Figure 2-1.

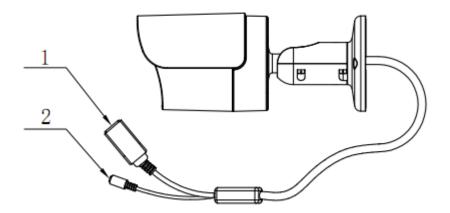


Figure 2-1 Multiple-function combination cable)

Please refer to the following sheet for detailed information.

No.	Port Name	Function	Connection	Note
1	LAN	Network port	Ethernet port	Connect to standard Ethernet cable.
2	DC12V	Power input port	/	Power input port. Input DC 12V.

## 2.2 Framework and Dimension

Please refer to the following two figures for dimension information. The unit is mm. See Figure 2-2 and Figure 2-3.

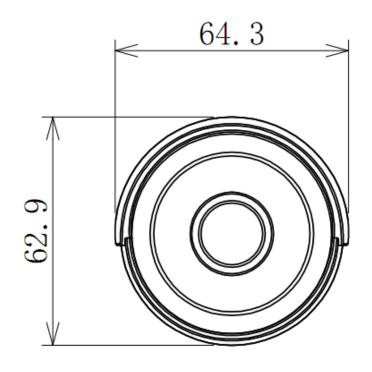


Figure 2-2 Dimension illustration 1

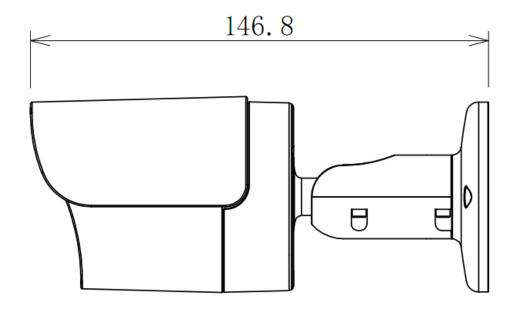


Figure 2-3 Dimension illustration 2

## 3 Device Installation

#### **Important**

Please make sure the installation surface can min support the 3X weight of the camera and the bracket.

Please follow the steps listed below to install the device. Please refer to Figure 3-1 and Figure 3-2 for reference.

- Paste the installation map on the surface of the wall or the ceiling.
- Dig the installation holes according to the installation map.
- Open the accessories bag and then take the expansion bolt out. Insert the expansion bolt into the installation holes.
- Take the screws from the accessories bag and then use them to secure the device on the installation surface of the wall or the ceiling.
- Connect the corresponding cables.

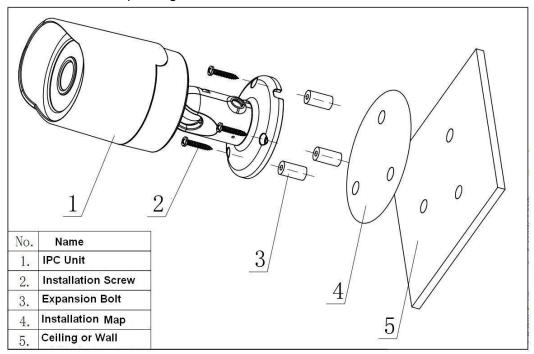


Figure 3-1 Device installation illustration 1

- Use the cross-head screwdriver to loosen the adjust screw.
- Turn the device in different directions to make it suitable for the monitor position.
- Use the cross-head screwdriver to fix the adjust screw firmly.

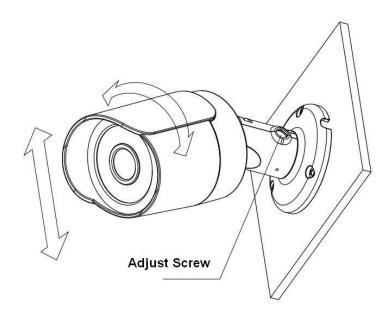


Figure 3-2 Device installation illustration 2

## **4 Quick Configuration Tool**

### 4.1 Overview

Quick configuration tool can search current IP address, modify IP address. At the same time, you can use it to upgrade the device.

Please note the tool only applies to the IP addresses in the same segment.

## 4.2 Operation

Double click the "ConfigTools.exe" icon, you can see an interface is shown as in Figure 4-1. In the device list interface, you can view device IP address, port number, subnet mask, default gateway, MAC address and etc.

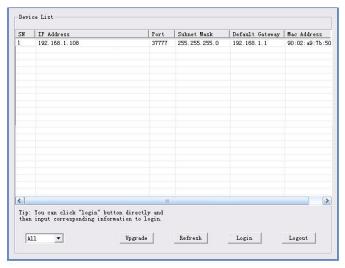


Figure 4-1 Search interface

Select one IP address and then right click mouse, you can see an interface is shown as in Figure 4-2. Select the "Open Device Web" item; you can go to the corresponding web login interface.

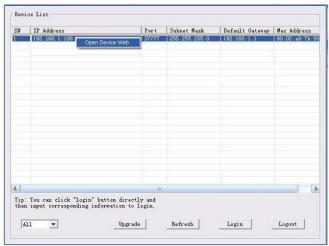


Figure 4-2 Search interface 2

If you want to modify the device IP address without logging in the device web interface, you can go to the configuration tool main interface to set.

In the configuration tool search interface (Figure 4-1), please select a device IP address and then double click it to open the login interface. Or you can select an IP address and then click the Login button to go to the login interface. See Figure 4-3.

In Figure 4-3, you can view device IP address, user name, password and port. Please modify the corresponding information to login.

Please note the port information here shall be identical with the port value you set in TCP port in Web Network interface. Otherwise, you cannot login the device.

If you are using device background upgrade port 3800 to login, other setups are all invalid.

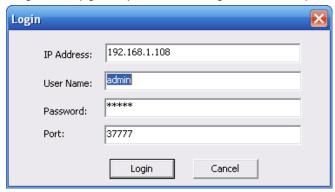


Figure 4-3 Login prompt

After you logged in, the configuration tool main interface is shown as below. See Figure 4-4.

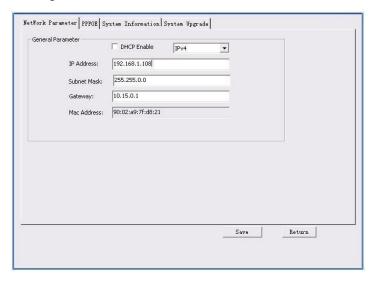


Figure 4-4 Main interface

For detailed information and operation instruction of the quick configuration tool, please refer to the *Quick Configuration Tool User's Manual* included in the resources CD.

## 5 Web Operation

This series network camera products support the Web access and management via PC. Web includes several modules: Monitor channel preview, system configuration, alarm and etc.

### 5.1 Network Connection

Please follow the steps listed below for network connection.

- Make sure the network camera has connected to the network properly.
- Please set the IP address, subnet mask and gateway of the PC and the network camera respectively. Network camera default IP address is 192.168.1.108. Subnet mask is 255.255.255.0. Gateway is 192.168.1.1
- Use order ping \*\*\*.\*\*\*.\*\*\*(\* network camera address) to check connection is OK or not.

## 5.2 Login and Main Interface

Open IE and input network camera address in the address bar. See Figure 5-1.

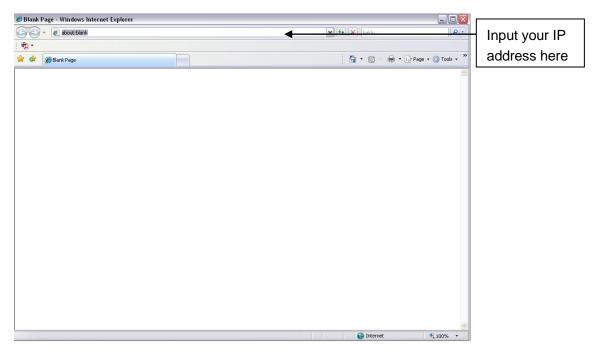


Figure 5- 1 IP address

The login interface is shown as below. See Figure 5-2.

Please input your user name and password.

Default factory name is admin and password is admin.

Note: For security reasons, please modify your password after you first login.

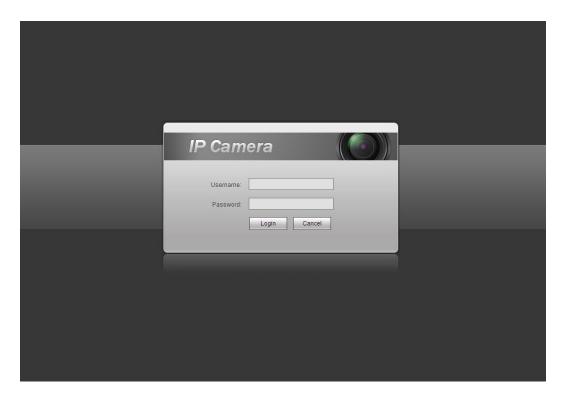


Figure 5- 2 Web login

If it is your first time to log in, system pops up warning information to ask you whether install web plugin or not after you logged in for one minute. For detailed plug-in installation, please refer to the Web Operation Manual included in the resource CD.

After you logged in, you can see the main window. See Figure 5-3.

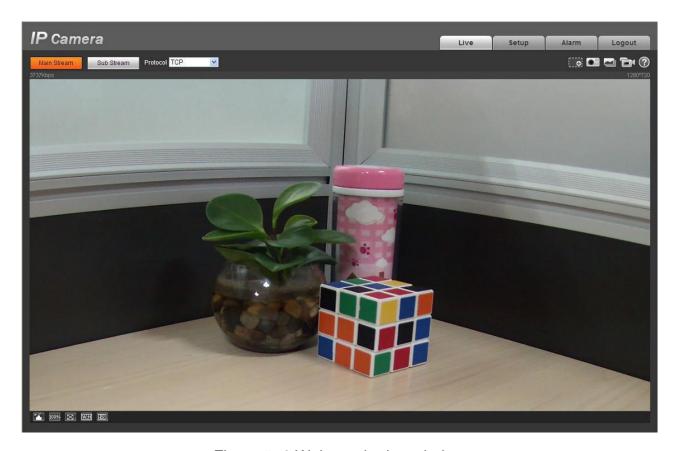


Figure 5-3 Web monitoring window

Please refer to the Web Operation Manual included in the resource CD for detailed operation instruction.

# 6 FAQ

Bug					
I can not boot up the device or operate properly.	Please click RESET button for at least five seconds to restore factory default setup.				
The water leakage occurred.	The unauthorized front or rear cap remove many result in water leakage.				
	The glass front cap has sustained heavy push or strike.				
	The waterproof plug of the rear cap becomes loosen.				
IR video is poor.	Do not use the proper supplying power. The IR light can not turn on completely.				
	The object is out of the IR distance range of current device.				
	IR-CUT does not turn to the night mode. The photosensitive chip of the front-end can not sense the IR light.				
I can not upgrade the device via network.	When network upgrade operation failed, you can use port 3800 to continue upgrade.				
I can not login the client-end or the WEB.	For Windows OS 98 or Windows ME user, if you can not install the client-end or can not view after the installation. We recommend the win2000sp4 OS or install the client-end of the low version.  The Active X control is blocked.				
	The display card version shall be dx8.1 or higher.				
	Network connection error occurred.				
	Invalid network setup.				
	Invalid user name or password.				
I can not play the	There is no player.				
download file.	There is no DX8.1 or higher.				
	For the MEDIA PLAYER, there shall be Div X503Bundle.exe plugin if you play the .AVI file.				
	For Windows XP user, you need to install the plugin DivX503Bundle.exe and ffdsho-2004 1012.exe.				
To guarantee setup update	After you modified the important setup, please reboot the device via the software to make sure the setup has been updated to the storage medium.				
Power adapter	The general power adapter can work ranging from $0^{\circ}$ C to $40^{\circ}$ C. The device may result in unstable power supply when the temperature exceeds the working temperature.				
	Please replace an industry-level power adapter if you are using in the harsh environments.				

## **Appendix Toxic or Hazardous Materials or Elements**

Component Name	Toxic or Hazardous Materials or Elements						
	Pb	Hg	Cd	Cr VI	PBB	PBDE	
Circuit Board Component	0	0	0	0	0	0	
Device Case	0	0	0	0	0	0	
Wire and Cable	0	0	0	0	0	0	
Packing Components	0	0	0	0	0	0	
Accessories	0	0	0	0	0	0	

O: Indicates that the concentration of the hazardous substance in all homogeneous materials in the parts is below the relevant threshold of the SJ/T11363-2006 standard.

X: Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006 standard. During the environmental-friendly use period (EFUP) period, the toxic or hazardous substance or elements contained in products will not leak or mutate so that the use of these (substances or elements) will not result in any severe environmental pollution, any bodily injury or damage to any assets. The consumer is not authorized to process such kind of substances or elements, please return to the corresponding local authorities to process according to your local government statutes.

#### Note

- This user's manual is for reference only. Slight difference may be found in user interface.
- All the designs and software here are subject to change without prior written notice.
- All trademarks and registered trademarks mentioned are the properties of their respective owners.
- If there is any uncertainty or controversy, please refer to the final explanation of us.
- Please visit our website for more information.